

Darling Foodservice Products - Limited Warranty

90-Day Limited Warranty

Darling Foodservice Products warrants to the original commercial purchaser that our eligible equipment will be free from defects in material and workmanship for a period of 90 days from the original delivery date. This warranty is valid only within the contiguous United States and is non-transferable.

At our discretion, we will provide replacement parts, replacement equipment, or a refund of the original purchase price to fulfill our warranty obligations.

Covered Products – including all DARLING branded:

- Work tables / Equipment Tables / Hand Sinks / Compartment Sinks
- Wall Shelves / Microwave Shelves / Bar equipment
- Related accessories and components

Warranty Exclusions

This warranty does not cover:

- Improper installation or use outside of recommended operating conditions.
- Outdoor use or use in mobile/temporary structures.
- Faucets and plumbing fixtures sold with sinks.
- Rust or corrosion on utility or non-NSF certified sinks.
- Products that have been altered, misused, or exposed to harsh chemicals not intended for stainless steel.
- Equipment used or sold outside the contiguous U.S., purchased second-hand, sold by unauthorized resellers, or sold without warranty coverage.
- Products without proof of purchase (e.g., order number, receipt, or project documentation).
- Labor or service charges related to diagnosis or repair.
- Freight or handling damage (must be reported at delivery and resolved with the carrier).
- Indirect or consequential damages, including lost product or business.



Shipping & Returns

We cover applicable shipping costs for warranty-related replacements. We may request the return of defective items for quality assurance and diagnostics at our expense.

How to Make a Warranty Claim

To initiate a warranty claim, please contact the location where the product was purchased. Be prepared to provide your order number.

- Retail Locations: Contact your local store directly.

- All other channels: Call 800-801-0173

Valid only in the Contiguous United States

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